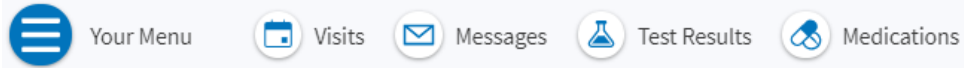


 **INSTANT ACTIVATION**

The MyUofMHealth Patient Portal is a convenient way to manage your health online. Once your portal account is activated you can access the following tools on your computer, tablet, or smartphone.



## HOW TO SIGN UP WITHIN 24 HOURS

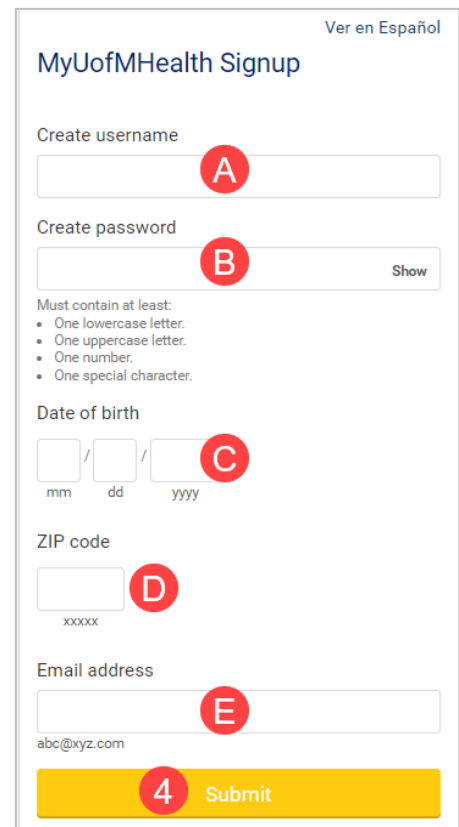
- ▶ If signing up **WITHIN 24 HOURS OF RECEIVING OUR EMAIL LINK**, follow instructions on this page.
- ▶ If signing up **AFTER YOU'VE HAD OUR LINK FOR MORE THAN 24 HOURS**, follow sign-up instructions on page 2.

1. Open your email message from University of Michigan Health. Sender and subject will be:

donotreply@med.umich.edu      University of Michigan Health - MyUofMHealth Patient Portal signup information

**IMPORTANT: This email link will not work after 30 days.**

2. Click the **Sign up for MyUofMHealth** button in your email message.
3. Provide the requested information: **(This is the recipient's information.)**
  - A. **Username** for your portal account.
  - B. **Password** for your portal account.
  - C. **Date of Birth**: The month, day, year you were born.
  - D. **Zip Code**: Your 5-digit zip code.
  - E. Enter or confirm your **Email address**.
4. Click **Submit**.
5. Click **Accept** to agree to the **Terms and Conditions of Use**.

6. You are entered into your MyUofMHealth patient portal.

▶ **Instructions for installing the patient portal app** on your phone are on the bottom of page 2.

### QUESTIONS?

8/21/2023

Call the MyUofMHealth Patient Portal Help Desk at 734-615-0872  
 (M-F 7 a.m. – 7 p.m. and Sat 8 a.m. – 1 p.m.)

Page 1 | 2

The MyUofMHealth App is powered by MyChart® licensed from Epic Systems Corporation, © 1999 – 2023.

**If you are signing up MORE THAN 24 HOURS AFTER RECEIVING THE EMAILED LINK, follow instructions on page 2.**

► **INSTANT ACTIVATION**

## SIGNING UP AFTER 24 HOURS OF RECEIVING EMAIL LINK

IMPORTANT: The Instant Activation email link is only valid for 30 days

1. Open your email message from University of Michigan Health.
2. Click the sign-up link in your email message.

A. In the *Please Identify Yourself* window, leave the Activation Code as-is.

B. Type in your **Date of Birth** in mm/dd/yyyy format.

C. Type in your **MRN** (Medical Record Number). To find your MRN, look on the first page of an After Visit Summary from any of your doctor visits. **(If you have never received treatment at UM Health, type in the patient's MRN.)**

D. Click **Next**.

E. In the *Choose a Username & Password* window, provide all the **requested field information**.

F. Click **Next**.

G. In the *Email Notifications* window, provide all the requested field information for **your email address**.

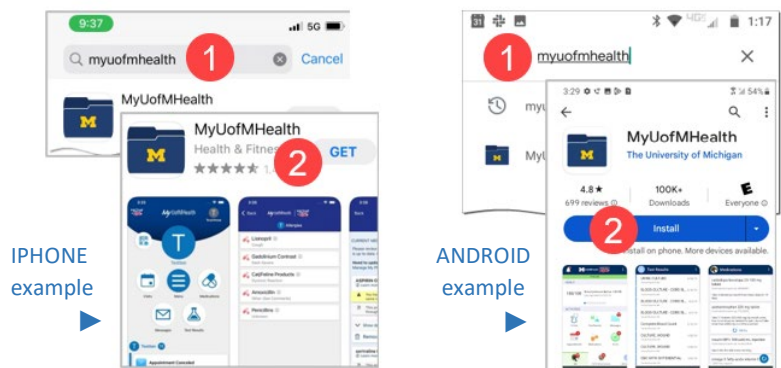
H. Click **Sign in** to access your MyUofMHealth patient portal.

## Installing the MyUofMHealth portal app on your DEVICE (Mobile Phone or Tablet):

To set up the MyUofMHealth app on your device (mobile phone or tablet):

1. Go to the app store on that device and search for **MyUofMHealth**.
2. Download the app.

Once you've downloaded the app onto your phone, click on the app icon to open MyUofMHealth. Then log in with your username and password.



### QUESTIONS?

8/21/2023

Call the MyUofMHealth Patient Portal Help Desk at 734-615-0872  
(M-F 7 a.m. – 7 p.m. and Sat 8 a.m. – 1 p.m.)

The MyUofMHealth App is powered by MyChart® licensed from Epic Systems Corporation, © 1999 – 2023.

Page 2 | 2

**If you are signing up WITHIN 24 HOURS OF RECEIVING THE EMAILED LINK, follow instructions on page 1.**